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To Our Valued Customers:

In response to the many questions concerning expiration dates/shelf life, Calumet Specialty Products Partners, L.P. and Calumet Penreco LLC do not claim a shelf life for our products.

As a Bulk Pharmaceutical Chemical Manufacturer registered with the FDA, Calumet Penreco LLC is required to retain samples of all product shipments for a period of three (3) years. Prior to disposition of these samples, they are randomly tested and results compared to original Certificate of Analysis physical and purity parameters. These results routinely agree within the accuracy of the test method.

Since Calumet Penreco products are extremely stable and a shelf life is not claimed, Calumet Penreco products should be recertified three (3) years from the date of manufacture. This includes the Duoprime, Duopac, and Tufflo 6000 series products out of Houston Refining.

Calumet Specialty Products, Calumet Lubricants, and Houston Refining Naphthenics are expected to maintain their quality indefinitely, if stored at ambient temperatures in closed containers away from heat and light. Calumet will also recertify any new, unused product in our customers' inventory by individual request.

Sincerely,

Christopher L. Miano
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