



2780 Waterfront Parkway E. Drive Indianapolis, IN 46214

Phone: 317-328-5660 Fax: 317-328-5668 Sales: 1-800-437-3188 www.calumetspecialty.com

Dear Valued Customer:

We are excited to partner with you and provide products to meet your specific business needs! At Calumet, we are committed to working with you to find the best solutions for your specific situation. We have a great product lineup to cover a variety of needs, but we also have the flexibility to customize a solution if necessary.

It's important to know who you're working with, and this packet is meant to familiarize you with our company and our values. You'll also see a list of important contacts for working with Calumet. If you ever have a problem or concern, we want to know so we can resolve it quickly and to your satisfaction.

If you decide Calumet is the right partner for you, please fill out our credit application in this packet and return it with your tax certificate and debit agreement to your sales representative. You'll receive an email from us once that paperwork is processed, and at that time you can start ordering Calumet products.

Thank you for allowing Calumet to be your partner in business. If you have questions, please contact your Calumet sales representative.

Best Regards,

A handwritten signature in black ink, appearing to read "Scott Obermeier", written in a cursive style.

Scott Obermeier
EVP, Commercial

CORPORATE Fact Sheet

ABOUT CALUMET

Calumet Specialty Products Partners, L.P. (NASDAQ: CLMT) is a master limited partnership and a leading independent producer of high-quality, specialty hydrocarbon products in North America. Calumet processes crude oil and other feedstocks into customized lubricating oils, white oils solvents, waxes, and branded products used in consumer, industrial and automotive products. Additionally, the partnership produces fuel products including gasoline, diesel, jet fuel, and asphalt for customers throughout the United States. Calumet produces nearly 3,400 unique specialty products used in the development of the world's most trusted brands and products. Calumet is vertically integrated and holds a comprehensive portfolio of branded products for use in commercial, industrial, and consumer applications. Headquartered in Indianapolis, Indiana, the company employs approximately 1,500 people and operates 11 facilities across North America, including 10 specialty product manufacturing and production facilities. Calumet products and services are available in more than 90 countries across the world; serving approximately 2,700 customers globally.

BRANDS



Penreco® is a leading brand of high quality USP white mineral oils, solvents, USP petrolatums, gelled hydrocarbons, and natural petroleum sulfonates used in various pharmaceuticals, personal care products, and consumer goods. Penreco facilities are Orthodox Union Certified Kosher, certified to ISO 9001:2015 Standards by Lloyd's Register Quality Assurance and certified by the U.S. Food and Drug Administration as a bulk pharmaceuticals manufacturer.



ORCHEX® Agricultural Spray Oils serve as a proven and safe solution in combating a broad range of insects, diseases, and weeds that impact agricultural and crop production. The ORCHEX Advantage is a set of key benefits that provide optimally balanced pesticidal strength with extremely low phytotoxicity – meaning you get the protection without harming the environment or your bottom line.



The **TitanWax™** product line includes paraffin-natural wax candle blend formulations, fully-refined paraffin, slack/soft and microcrystalline waxes. TitanWax provides precise blending and packaging for unique applications including: candles, adhesives, coatings, rubbers, plastics, board sizing, paper & packaging, cosmetics, personal care, and pharmaceuticals.



Bel-Ray® is a leading developer, manufacturer, and distributor of high performance lubricants and greases used in a comprehensive range of aerospace, food, industrial, marine, military, mining, powersports, and automotive applications.



Royal Purple® develops and manufactures a wide variety of outperforming premium synthetic lubricants for most industrial, automotive, commercial, and racing applications. The high quality products produced by Royal Purple are formulated using proprietary SYNERLEC® additive technology and designed to deliver the highest levels of protection and performance.



TruFuel® is a high performance, ethanol-free engineered fuel that is precisely mixed using the most advanced synthetic lubricant and performance enhancing additives available. Unlike pump gas that can break down after just 30 days, TruFuel remains fresh for years. TruFuel is convenience, protection, and performance for small engines.

APPLICATIONS

Calumet's high quality products are used in various industrial, commercial, and automotive products, including:

- ▶ Adhesives
- ▶ Asphalts
- ▶ Automotive Motor Oils
- ▶ Aviation Jet Engine Oils
- ▶ Base Oils
- ▶ Candles
- ▶ Cosmetics
- ▶ Drilling Fluids
- ▶ Engine Oils
- ▶ Food Grade Lubricants
- ▶ Fuels
- ▶ Gear Oils
- ▶ Horticultural Spray Oils
- ▶ Household Cleaners and Polishes
- ▶ Lighter Fluids
- ▶ Metalworking Fluids
- ▶ Packaging
- ▶ Paints and Coatings
- ▶ Personal Care
- ▶ Pharmaceuticals
- ▶ Plastics
- ▶ Polyolesters
- ▶ Printing Inks
- ▶ Refrigeration Oils
- ▶ Rubber Manufacturing Lubricants
- ▶ Transformer Oils

CORPORATE Fact Sheet

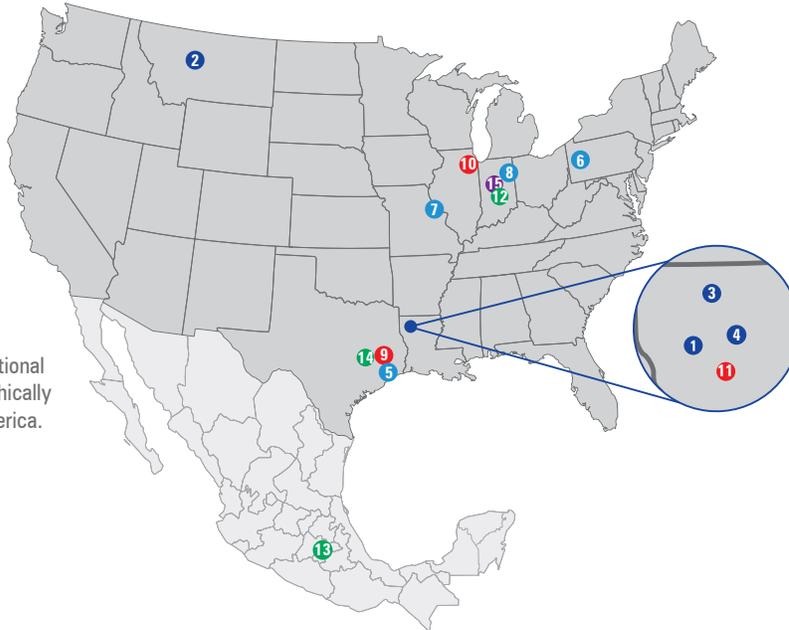
PRODUCTION LOCATIONS

SPECIALTY PRODUCTS AND FUELS REFINERIES

- 1 Shreveport, LA
- 2 Great Falls, MT
- 3 Cotton Valley, LA
- 4 Princeton, LA

SPECIALTY PRODUCTS PRODUCTION FACILITIES

- 5 Dickinson, TX
- 6 Karns City, PA
- 7 Louisiana, MO
- 8 Muncie, IN



Calumet has over 25 additional storage terminals geographically located across North America.

BLENDING AND PACKAGING FACILITIES

- 9 Porter, TX
- 10 Burnham, IL
- 11 Shreveport, LA

ADMINISTRATION AND SALES FACILITIES

- 12 Indianapolis, IN - Corporate Headquarters
- 13 Mexico City, MX
- 14 Katy, TX

RESEARCH AND DEVELOPMENT

- 15 Indianapolis, IN - The Product Innovation Center for Excellence

CUSTOMERS

Calumet Specialty Products Partners, L.P. is committed to delivering excellence in specialty hydrocarbon products. We are proud to partner with the world's best companies to help deliver some of the world's most trusted brands.



The above customer trademarks are the property of their respective owners.

CONTACT US

Corporate Headquarters
2780 Waterfront Pkwy. E. Dr., Suite 200
Indianapolis, IN 46214
www.calumetspecialty.com

Customer Support
customerservice@clmt.com
(800) 437-3188
(317) 328-5660

Product Support
technical@clmt.com
(800) 437-3188
(317) 328-5660

Sales Inquiries
(800) 437-3188
(317) 328-5660



TERMS AND CONDITIONS

Calumet Specialty Products Partners, L.P. and its subsidiaries or affiliates (“Calumet”) may extend credit to the individual or entity listed on the first page of this Agreement (“Buyer”). Calumet is not required to extend credit and any amount of credit requested or approved is not a limitation of Buyer’s liability to Calumet for charges in excess thereof. Buyer authorizes Calumet to investigate the credit standing, financial circumstances, and responsibility of Buyer, its principal(s), and affiliates, and authorizes all persons having such information to release it to Calumet. All purchases of products and services from Calumet shall be governed by their respective Terms and Conditions of Sale located at <http://www.calumetspecialty.com/customer-service/terms-of-sale> (“Terms of Sale”), which are incorporated by reference into this Agreement. Any additional or conflicting terms proposed by Buyer and/or contained within a document supplied by Buyer shall not be binding on Calumet unless Calumet’s authorized representative signed a separate agreement consenting to such terms. Buyer agrees: (i) it has reviewed and agrees to the Terms of Sale and all terms herein; (ii) all invoices shall be paid in accordance with their terms; (iii) all products or services purchased from Calumet are subject to this Agreement, the Terms of Sale, and Calumet’s invoices; (iv) Calumet’s rights under such agreements are cumulative; (v) Calumet waiving any such right or excusing Buyer from performance of any particular duty shall not be deemed a waiver or limitation of any other rights; (vi) all information supplied by Buyer in this Agreement is correct; and (vii) the individual signing below is authorized to enter into this Agreement, which shall be binding upon Buyer and its successors and assigns. This Agreement may be signed or transmitted to Calumet in electronic format, which shall be deemed an original.

**If tax exempt, please include a copy of the exemption certificate.
Application cannot be processed until certificate is received.**

APPLICATION EXECUTION	
BY	TITLE
SIGNATURE	DATE

INVOICE PRESENTATION PREFERENCE

Please select invoice presentation preference:

- MAIL Invoice will be mailed to address provided in billing address field on page one of credit application Email
- EMAIL Address
- FAX Fax Number
- OTHER (EDI/DTN/Web Portal)

**PLEASE FAX COMPLETED APPLICATION TO CREDIT DEPARTMENT AT
317-328-2357 OR EMAIL TO CREDIT@CLMT.COM**



ACH - AUTO DEBIT AUTHORIZATION AGREEMENT

FAX COMPLETED AGREEMENT TO CREDIT DEPARTMENT AT **317-328-2357** OR EMAIL TO CREDIT@CLMT.COM

CUSTOMER INFORMATION

COMPANY NAME:			
STREET ADDRESS			
CITY, STATE, ZIP:			
ACH NOTICE PREFERENCE: <i>(choose only one & provide applicable data)</i>	EMAIL ADDRESS	FAX #	DTN #

AUTHORIZATION AGREEMENT FOR AUTOMATIC WITHDRAWAL VIA ACH – AUTO DEBITS

I (we) hereby authorize Calumet Specialty Products Partners, L.P. and its Affiliates, 2780 Waterfront Parkway East Drive, Indianapolis, Indiana 46214 to initiate as necessary, ACH debit entries to my (our) account as stated below and the Depository Bank named below to debit my (our) account.

DEPOSITORY BANK NAME:			
DEPOSITORY BANK ADDRESS:			
DEPOSITORY BANK PHONE:			
DEPOSITORY TRANSIT/ABA #:			
CUSTOMER ACCOUNT NAME:			
CUSTOMER BANK ACCOUNT #:			
TYPE OF ACCOUNT: <i>(check one)</i>	CHECKING		SAVINGS

This authorization allows Calumet Specialty Products Partners, L.P. and its Affiliates, to debit the aforementioned designated bank account for payment of all invoices when said invoices are due and payable. This authority will remain in full force and effect until Calumet has received written notification from an authorized party 10 business days prior to effective termination date.

PRINTED AUTHORIZED NAME:	
AUTHORITIES TITLE:	
AUTHORITIES SIGNATURE:	
DATE:	