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30 March 2020

To Our Valued Customers,

This general regulatory letter is in regard to all **Calumet Lubricants** products and **Calumet Specialty Products** base oil and lubricant products.

### **ISO 9001:2015**

All Calumet Lubricants products are manufactured at our facilities that bear current Certificates of Compliance from Lloyd's Register Quality Assurance, Inc. (LRQA) of Houston, TX. Copies of the Certificates are available on request and also in the Certifications area on this website.

### **Shelf Life / Stability**

Retain samples from every batch is held for every shipment for a period of at least 6 months after the date of manufacture. We test these samples on a spot basis to make sure that they meet as-produced specifications. We suggest to customers who may need to put an expiration date on their products, use a date of two years after the date of manufacture that appears on our Certificates of Analysis. When stored in a closed container, away from heat and light, we would anticipate these products to maintain their production specifications indefinitely.

### **Origin Statement**

Our aliphatic solvents, paraffinic, and naphthenic products are entirely petroleum derived. They contain no plant-, animal-, or microbial-derived components and therefore they contain no allergens, proteins, glutens, fatty acids, pesticide residues, or microbial-based materials. These products also contain no genetically modified organisms (GMO's).

### **BSE/TSE Statement**

Calumet Lubricants products and Calumet Specialty Products are manufactured entirely from petroleum sources (non-synthetic). They contain no animal or plant derived materials and therefore there is no possibility of any Bovine, Ovine, Porcine, or Caprine derived diseases being transmitted by the use of these materials.

I certify that the statements above are true and correct to the best of my knowledge. If you need a signed copy of this letter with the current date please contact me using the numbers below.

Sincerely,

Lynn Massad  
Technical Market Development Manager  
Calumet Specialty Products Partners, L.P.  
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