



2780 Waterfront Pkwy. E. Dr. Suite 200, Indianapolis, IN 46214

Phone: 317-328-5660 Fax: 317-328-5668 Sales: 1-800-437-3188 www.calumetspecialty.com

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To Our Valued Customers:

Calumet Refining, LLC, NF/USP white mineral oil and petrolatum grade products may be shipped to our customers in 55-gallon steel drums on wooden pallets. Recent industry issues with wooden pallet contamination have raised safety concerns. In response to this, please find the following information.

Our pallet suppliers have confirmed that pallets used to ship Calumet Refining, LLC, NF/USP grade products will not be chemically treated. As such, the pallets will not be exposed to Methyl Bromide fumigation. Furthermore, the pallets will not be treated with Tribromophenol, Tribromoanisole or Trichloroanisole.

Pallets shipped from our Dickinson, TX and Karns City, PA production facilities are heat treated to the ISPM-15 standard to a minimum core temperature of 133°F for 30 minutes.

If there are any additional questions, please call (317) 328-5660 and ask for Technical Service.

Sincerely,

Christopher L. Miano
Technical Services Manager
Calumet Specialty Products Partners L.P.