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STATEMENT ON OPERATIONS DURING COVID-19 PANDEMIC

At Calumet, we produce essential materials like base oils, lubricants, fuels, waxes and other hydrocarbon products that keep machinery for the production of food, pharmaceuticals, transport and medical equipment in our country functioning. Therefore, Calumet must continue to operate through this pandemic. We have implemented as many safety measures as possible to mitigate risk for our essential employees, including adopting CDC and WHO-recommended protocols, and reduced on-site staffing to minimum levels for safe and reliable production. The safety of these employees remains our top priority, while reliably providing these materials our customers and our country need is a close second.

I am proud to lead a team that is committed to doing our part to help the United States maintain supply of critical products and materials so we can fight this virus. I am grateful for the dedication of the workers who come into our plants every day and for the support team that has adapted to a remote operation model. It is my hope that together with other essential workers and companies, we will allow the country to continue to supply necessary goods while the heroes in the healthcare and science industries fight on the front lines. Together, we can demonstrate the resilience of this nation and come through this event stronger.

To our customers, yes, we remain open and we are taking your orders. We understand that your ability to maintain adequate supply of quality product is paramount to your business success. As the world contends with this pandemic, I want to let you know Calumet has multi-pronged approach to mitigate product supply risk. We encourage customer feedback to provide the products and services you value most. We thank you for allowing Calumet to be your partner in business. If you have questions please don't hesitate to contact your Calumet sales representative.

Thank you for your collaboration in this fight against COVID-19. Together, we will get through this.

A handwritten signature in black ink, appearing to read "Steve Mawer", with a stylized flourish at the end.

Stephen Mawer

CEO